

WORKING WITH A LANGUAGE SERVICE PROFESSIONAL (LSP): THE IMPORTANCE OF PREPARATION



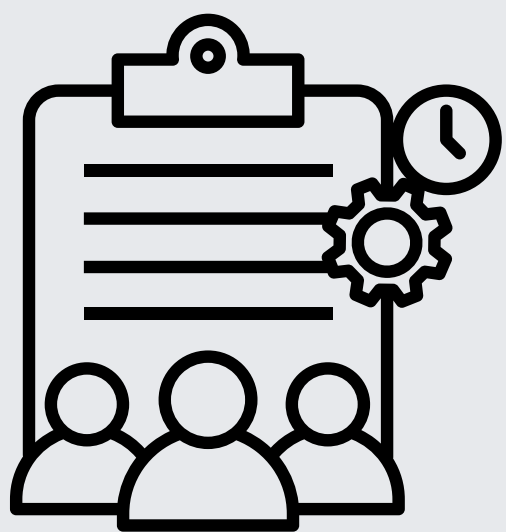
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YOUR DEAF COLLEAGUE USES A LANGUAGE SERVICE PROFESSIONAL, NOW WHAT?



THE ROLE OF A LANGUAGE SERVICE PROFESSIONAL (LSP)

There are a number of different language services such as a BSL interpreter, a Lipspeaker or speech-to-text reporter. Each of these professionals are there to facilitate communication between a deaf and hearing person.



WHY IS IT SO IMPORTANT TO PROVIDE PREPARATION MATERIAL?

WHEN EMAILING PREP MATERIAL, PLEASE INCLUDE

- *Colleagues Name
- *Date & Time of meeting
- *Nature of meeting (i.e conference, 1:1 etc)

You will need to email relevant material to Lipspeaker UK ahead of time. The LSP they have booked will need information in advance so they can prepare properly - last minute information is as unhelpful as no information. This material might include:

- Presentations in advance of events
- Technical information for a meeting
- Staff briefing notes

LSP's are not experts in your field, their job is to facilitate verbal communication accurately in order for your colleague to have access to your meeting, or event, in the same way a hearing person would. As with any professional, LSPs need to prepare for their work and research the context of the meeting/event, the background of your industry and any technical information they need to be aware of.



WHAT PREPARATION MATERIAL SHOULD I PROVIDE?