



LIPSLIVE

LipsLive Proposal

LipsLive is a unique on-demand lipspeaking service allowing deaf and hard of hearing people who lipread instead of using British Sign Language (BSL), to contact your company through a secure platform using a button on your own website.

How it works

A deaf or hard of hearing person relying on lipreading will simply click a clear logo button displayed on your website which will connect them, via video, to our LipsLive service (powered by SignVideo). Our lipspeaker would ask them what service they require and then facilitate the call to your business ensuring communication is successful.

The lipspeaker acts as the communication facilitator throughout the duration of the call. The call length is timed and the appropriate number of minutes are charged to your account automatically.

Businesses can buy bundles of minutes upfront to allow for a smooth and affordable service. The minutes used will be reported to the business on a monthly basis.

All lipspeakers will be registered with the National Register of Communication Professionals working with Deaf and Deafblind people (NRCPD), insured and work to a strict code of conduct.

Why you should sign up

Making your business accessible to all deaf people means that you can open your doors to over 10 million people in the UK who are deaf and hard of hearing and rely on lipreading to communicate and not BSL. This can increase revenue and customer satisfaction.

Being accessible also means that your business will comply with your legal duty under The Equality Act 2010.

Timeline

This innovative service will be rolled out in three stages and we are seeking out companies/organisations that would like to lead on accessibility for deaf and hard of hearing people in the UK.

Phase 1 Service will be open Monday to Friday 1400-1700.

Phase 2 Working hours increase to Monday to Friday 0900-1700.

Phase 3 Available through an app.

Contact: enquiries@lipspeaker.co.uk Tel: 07736941789